

Management Plan for 177 Saxon Way, Littledale, Kirkby, L33 4HG

- **How many people would be accommodated?**

The home would accommodate up to three (3) children up to the age of 17.

Intensity of the use, would this fit in with the surrounding development, ensuring safe operations for community cohesion

- **What is the ratio of staff that is required, i.e. delivery model?**

One (1) manager – Monday to Friday 9am-5pm

Four (4) staff would be present at the home during the day and evening, including the manager between 9am and 5pm.

Overnight staffing would comprise two staff members undertaking sleep-in or waking night duties, where required.

Staff numbers are a consideration in terms of highway safety and to ensure safe operations for community cohesion

- **What is the likely level of need of the people accommodated, i.e. is there a focus on complex needs?**

The home would be registered with Ofsted to support children with emotional and behavioural difficulties (EBD) and learning disabilities (LD). We provide care for younger children with needs including autism, ADHD and learning disabilities, who truly need nurture, care and love due to the adverse childhood experiences. Should children require support with education at the home, this will be completed virtually or within the community.

Speaks to the character of the area, children with additional needs may struggle on sites where access to facilities is significant distant, may have greater implications in terms of impact on neighbours, may cause issues with respect to community cohesion

- **What is the likely shift pattern of staff, i.e. how many staff (management and care staff) would likely be at the premises at any one time and when would shift changes occur?**

One (1) manager 9am-5pm

Four (4) staff would be present at the home during the day and evening, including the manager between 9am and 5pm.

Staff would generally work a two-days-on, four-days-off rota. Handover would take place every third day between 10am and 10.15am.

Rota/shift patterns are a consideration in terms of highway safety and to ensure safe operations for community cohesion

- **What support officers would be likely to visit the property?**

Expected professional visits would include social workers every four to six weeks, Regulation 44 visitors monthly, Independent Reviewing Officers (IROs) twice yearly, and Ofsted inspectors once or twice a year. Health and safety inspections would also be undertaken, including annual safety checks and fire safety inspections every six months. Visits are scheduled during work and school hours where possible. Where meetings can happen away from the home, this can be at our head office or children's education provision.

Visitors to the site can have an impact on the character of an area, neighbours amenities and highway safety with regards to the volume and could impact on community cohesion.

• **How would visits be scheduled and would staff/support-worker meetings take place at the property?**

Attendance at the home would be kept to a minimum by arranging visits separately and staggering appointments to reduce the number of visitors on site at any one time. Staff meetings would take place at the organisation's head office at Switch Island.

Information on the how and when could mitigate the potential numbers.

• **Would therapeutic care be offered on site?**

Therapeutic support would be available where required; however, no additional therapy facilities would be created within the home, which would retain the appearance and function of a family home. The organisation's internal therapies manager may visit the home and would be included within the stated staffing numbers when on site.

Additional facilities in the property for therapy may alter the character, potential impacts on amenity and possibly highway safety

• **Would case reviews take place on or off site?**

Case reviews would be held online, at the child's education provision or at the organisation's head office at Switch Island. The organisation has various online platforms include Microsoft teams, google meet, zoom etc

Attendance of a panel of professionals to the site could also impact the character, amenity, highway safety, community cohesion

• **Are friends and relatives of residents able to visit at any time?**

Family visits would take place by prior arrangement. Wherever possible, family time would be supported off site. Where visits need to take place at the home, they would be staggered so that more than one family is not visiting at the same time, in keeping with the normal operation of a family home. Children's visits from friends would be in line with any other child, any visits from friends would be risk assessed and fully supported by the staff team, should any difficulties arise with friends visiting the home, the visits will cease.

Attendance of friends and family to the site could also impact the character, amenity, highway safety, community cohesion

• **Will the property be OFSTED registered?**

Yes. The home would be Ofsted registered for up to three children with needs relating to EBD and LD in line with regulations.

Confirmation of this is sufficient – for a Childrens home to operate lawfully this is required

• **Are residents ever left alone at the property?**

No. In accordance with the organisation's model of care, children would not be left in the home without staff support. Each child would receive a minimum of one-to-one care and support, tailored to their assessed needs, while ensuring staffing levels remain within the proposed maximum number of staff on site at any one time.

This raises concerns in terms of potential impacts on amenity, safe operation and community cohesion

• **Under what circumstances are children allowed to leave the property?**

Children would leave the property if permitted in line with their individual care plans, risk assessments and daily routines. This would be comparable to children living in a family home, taking account of each child's age, needs and individual circumstances. The children supported by the service have needs such as autism, ADHD, learning disabilities or global developmental delay, generally younger children, who would be vulnerable; therefore, staff would accompany them in the community at all times.

Information on this would be helpful in ensure the safe operation of the site, limit the impact on neighbours amenities and ensure community cohesion

• **Is there a curfew?**

The home would operate in a manner consistent with a family home with children, taking account of each child's age, needs and individual routine. The home would generally be settled for the evening between 8pm and 10pm. Children may return during this period from planned activities attended with staff, such as sensory sessions, swimming or youth clubs. Where children are able to access the community independent of the staff team, there would be agreed plans and protocols that are agreed with the local authority and the child, this would involve children having an agreed time to return to the home, there will be measures in place to ensure that children remain safe i.e. welfare check ins with the child, spot checks. These would be in line with any parental responsibility for a child.

This may impact on amenity in terms of noise from comings and goings, safe operations of the site and community cohesion

• **What would happen in the event of a breach of curfew?**

Children would have a set bedtime in line with their age, individual needs and care plan. They would have access to appropriate resources to help them settle down to sleep, such as television, sensory lights, low-level music, or staff reading to them. Staff would generally go to bed around 11pm, once the home is fully settled. In the unlikely event that a child did not return as expected, staff would follow the child's individual missing-from-care protocol and support the child to return safely. This may include staff searching for the child in the immediate area, attempting to contact the child by telephone or other agreed means, contacting known persons where appropriate, visiting known addresses or places the child may attend, and notifying relevant professionals such as the police, the child's social worker and the Emergency Duty Team (EDT), in line with the child's care plan, risk assessment and agreed missing-from-care procedures. The children supported by the service do not

generally go missing from care; however, robust individualised procedures would be in place and agreed with relevant professionals.

A protocol of how this would be addressed may alleviate concerns in terms of character of the area, safe operation of the site and community cohesion

• **What security provisions are proposed, e.g. security and access controls on doors?**

The home would operate in the same manner as a typical family home, the home would be secured for the safety of all each evening, we do not lock doors internally during the daytime. A video doorbell may be considered. Bedroom door alarms may also be installed if required as part of an individual child's care plan or risk assessment, enabling overnight staff to respond promptly where necessary. Such measures would be used proportionately and only where appropriate to the needs of the children.

Appropriate measures may also alleviate concerns in terms of character of the area, safe operation of the site and community cohesion

• **Would CCTV be installed?**

CCTV is not proposed as a standard feature; however this can be installed where required, there are external camera's (not currently in operation) installed on the property from the previous owner. In keeping with a typical family home, a video doorbell may be installed if considered necessary and proportionate.

Appropriate measures may also alleviate concerns in terms of character of the area, safe operation of the site and community cohesion

• **How would local residents know how to raise a concern in the event of an issue?**

Letters have already been provided to local residents, including the Operations Director's email address, their phone number is also visible on the website for the organisation. Prior to Ofsted registration, the Home Manager will hold a coffee morning to give local residents an opportunity to meet the team and ask questions, we will share our good neighbour policy and complaints procedure with the neighbours. The Home Manager's contact number and the Responsible Individual's contact details will also be provided. Once the home is operational, the home's telephone number can be shared where appropriate. The service is committed to building positive relationships within the community, with the manager and staff team undertaking ongoing proactive community engagement, we want our children to live in a home and community just like any other child. The community will have 24 hour access to the organisation via telephone.

An outline of the protocol for how the residents to raise concerns with the operators of the home would reduce the potential for complaints and ensure both community cohesion and safe operation of the site.

• **How will the service work with other professional and voluntary services in the District?**

The service engages with local commissioners to support local sufficiency needs before seeking placements from authorities further afield. This reflects the importance of enabling children to remain within, or close to, their local communities wherever appropriate. The service will also support children, where suitable, to participate in community volunteering opportunities and local fundraising activities.

- **What contact has been made with local Social Services to establish the level of need for the home.** How will the provision meet the needs of the borough's residents?

Several meetings have taken place with Liverpool City Council commissioners, who have identified a need for the type of provision offered by the home. Commissioners are supportive of the application and have indicated an interest in the development of further homes in the South Liverpool area, working collaboratively to meet local sufficiency needs.