

From: Highways Enquiries and Complaints <HighwaysEnquiries@knowsley.gov.uk>
Sent: 23 July 2026 15:08
To: Tony Hosker
Subject: Auto Response - Do Not Reply

Thank you for contacting Knowsley Council Highway's Team.

If your enquiry is in relation to an emergency issue regarding permanent traffic lights, please follow the guidance set out on the following web page [Traffic signal issues | Knowsley Council](#).

If your enquiry is in relation to an issue with street lights, illuminated sign or beacon, please report online via the [Knowsley Street Lighting Services | Report a fault with an item \(lightsoninknowsley.co.uk\)](#).

We are currently dealing with a high volume of enquiries. We will endeavour to respond to your enquiry within 10 working days.

Please note this mailbox is monitored Monday to Friday 9am to 5pm. For emergency out of hours enquiries please call 0151 443 3100 and select the option for reporting emergencies.

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