

13th May 2026

Subject: Support for the Proposed Installation of an InPost Parcel Locker at Kirkby Station, L32 2AE

Dear Knowsley Council,

We are writing jointly to offer our full and strongest support for the proposed installation of an InPost parcel locker at Kirkby Station, L32 2AE.

Partnership with Merseyrail

This installation forms part of a partnership between Merseyrail and InPost UK to provide modern, convenient parcel collection and returns facilities at stations across our network. This partnership is rooted in delivering tangible benefits for our passengers, the wider communities we serve and improving convenience.

InPost's parcel locker network has proven popular with rail passengers, providing a fast, secure, 24/7, and environmentally friendly alternative to home delivery. Kirkby Station has been identified as a priority location based on passenger footfall and local demand.

We are therefore pleased to confirm our full endorsement of this application.

Support for the Proposed Installation

InPost have worked closely with Merseyrail to ensure that the proposed installation is appropriate for the site, mindful of the surrounding environment, and fully aligned with the operational needs of the station. In particular:

- **Careful Siting:** The locker will be positioned adjacent to the cycle shelter to the side of the station building within the station forecourt area, ensuring it integrates naturally within the station environment and does not cause undue disruption to passenger flow or the existing station layout.
- **Reversible and Low-Impact Installation:** The installation is non-intrusive and fully reversible, requiring no permanent structural alterations to the station. The locker will be secured to a concrete base, with no below-ground works required.
- **Minimal Visual Impact:** The unit has been positioned and oriented to minimise its visual impact on the station environment, ensuring it does not obstruct sightlines, signage, or key station features.
- **Compliance with Site Requirements:** The proposed installation has been designed in full compliance with Merseyrail's site regulations, health and safety requirements, and any relevant planning policies applicable to the location.

This approach reflects the commitment shared by Merseyrail and InPost UK to installing infrastructure responsibly and sensitively. InPost has a proven track record of delivering hundreds of successful and considerate locker installations across the UK rail network.

Delivering on Knowsley Council's Policy Objectives

The installation directly supports several of Knowsley Council's strategic priorities:

1. **Climate Action and Sustainability:** Parcel lockers consolidate delivery demand into a single collection point, that can help reduce the number of home-delivery attempts and associated vehicle movements in the local area. The siting adjacent to station infrastructure also supports active travel, helping to develop a more integrated mobility hub.
2. **Passenger Experience:** Research from InPost UK (2026) demonstrates that 69% of locker users would switch to another transport site if lockers were removed, demonstrating the strong loyalty effect a locker creates for a station. Meanwhile, 42% of users feel more positively about a transport hub when a locker is available, associating it with being modern, reliable, and trustworthy.
3. **Economic and Community Benefit:** By providing a convenient, accessible parcel service at the station, the installation supports local residents, commuters, and businesses — reducing reliance on home deliveries and encouraging increased footfall and dwell time to the station environment.

We are confident that the proposed installation of an InPost parcel locker at Kirkby Station will deliver clear public benefits while maintaining full respect for the building.

We therefore respectfully request that Knowsley Council gives favourable consideration to this application.

Should you require any further information, we would be pleased to provide it.

Yours faithfully,

Chief Finance Officer

On behalf of Merseyrail Electrics 2002 Ltd

Head of Public Policy

On behalf of InPost UK
