



Management Plan

1. Management Plan in relation to 108 Jeffereys Crescent, Knowsley, L36 4JU.
2. PALS Residential Services Limited is a private registered provider in England that operates small children's homes. Established in 2019, it currently operates two registered care homes, Ofsted certificates for which are attached. 108 Jeffereys Crescent would also operate as an Ofsted registered small children's home.

Children and Young People

3. There will be three young people aged between 5-17 accommodated at the property.
4. As well as standard care packages, PALS Residential Services will provide therapeutic care for children and young people with emotional behavioural difficulties and mild to moderate learning disabilities, including autism, ADHD, social and or emotional difficulties and associated challenging behaviours, attachment disorders, post-traumatic stress disorders and poor mental health.

Staff requirements – Residential Support and Management Staff.

5. There will be a minimum of two support staff present 24 hours a day, plus a manager on alternate weekdays (9.30am to 5.30pm, Monday-Wednesday- Friday).
6. There will not normally be any comings or goings between 10.00pm and 7.00am.
7. Staff shifts last for 24 hours, working one day in, then three off. Staff changes take place at 10.00am each day.
8. Statutory guidance for social workers states that home visits are to be conducted once monthly. Notwithstanding that, it is assumed here that, on average, there might be one visit per child per week from various professionals, such as health care or social services.
9. Dependant on the needs of the young people, up to two additional staff may be needed for temporary periods.
10. The children will normally be taken to and be picked up from school by the home's staff. All shopping, cooking and cleaning will be undertaken by the staff, with some assistance from the children as appropriate. Most meals will be prepared and taken together. The children will have access to all rooms and outdoor spaces, except for the staff rooms.
11. There will be two staff rooms. These will be used primarily as bedrooms for the staff on site overnight. They may also be used for any incidental office work relating to the resident children.

The rooms will be furnished as and will retain the appearance of bedrooms. The office element will look no different to study or work-from-home arrangements. All main office functions, staff meetings and staff training will be undertaken elsewhere.

12. The property has off road parking for one car on the front driveway, which staff must use at all times. Staff will also be encouraged to use public transport to keep traffic to a minimum. PALS Residential Services also offers a cycle-to-work scheme.

A safe and secure environment

13. Two staff will be present on site at all times, to provide continuous safeguarding for the children.
14. Closed Circuit Television (CCTV) will be installed to provide coverage of the front entrance and the approach to the building, and may include coverage of the front garden (including driveway) and the highway (including the pavement) immediately adjacent to the house. Coverage will not extend to take in neighbouring properties or those opposite.
15. PALS Residential Services has a written policy on how CCTV coverage is to be used to support the safeguarding and well-being of those living and working in the home. The use of CCTV is regulated by the Protection of Freedoms Act 2012 and the Surveillance Camera Code of Conduct (Home Office 2013).
16. All doors and windows will meet the 'PAS 24' security standard (as endorsed by Secured by Design).

Liaison with neighbours

17. Prior to welcoming the first child to the home, PALS Residential Services will proactively reach out to immediate neighbours (those we will share a boundary with and those directly opposite) to introduce ourselves.
18. If neighbours or other local residents have any matters with regard to the property which they wish to raise, they will be able to contact the following

[ENDS]

Certificate of registration



Registration Number: 2741726

PALS Residential Services of **64 Mill Lane, West Derby, Liverpool, L12 7JB** is registered to provide a **Children's Home** on the following premises:

**Frances House
2 Cavan Road
Liverpool
L11 8LP**

Date of Registration: **28 Feb 2024**

Responsible Individual: **Doreen Kane**

Registered Manager: **William Sergeson**

The following conditions apply to the registration.

The registered person:

- may provide care and accommodation for children with emotional and/or behavioural difficulties (EBD)
- may only provide care and accommodation for up to 3 children
- may provide care and accommodation for children with learning disabilities (LD)

It is an offence for a registered person not to comply with the conditions of registration, without reasonable excuse.

Date: **10 Mar 2025**


Sir Martyn Oliver
His Majesty's Chief Inspector

Certificate of registration



Registration Number: 2634272

PALS Residential Services Limited of 119 Asser Road, Liverpool, L11 8NL is registered to provide a **Children's Home** on the following premises:

**Xander House
14 Byng Road
Liverpool
L4 8TW**

Date of Registration: **19 Jul 2021**

Responsible Individual: **Doreen Kane**

Registered Manager: **William Sergeson**

The following conditions apply to the registration.

The registered person:

- may only provide care and accommodation for up to 3 children
- may provide care and accommodation for children with emotional and/or behavioural difficulties (EBD)
- may provide care and accommodation for children with learning disabilities (LD)

It is an offence for a registered person not to comply with the conditions of registration, without reasonable excuse.

Date: **30 Sep 2021**

Amanda Spielman
Her Majesty's Chief Inspector