

By using the UK's market leaders for rainwater harvesting, you automatically benefit from our expertise and unparalleled experience in maintaining and servicing rainwater systems. Our friendly team of experts will ensure you have the correct information and the most suitable solution for your needs.

A Stormsaver Service and Maintenance agreement provides you with total peace of mind over your Rainwater Harvesting System. Our Maintenance Sales Estimators will manage your account, ensuring your system is kept up to date with maintenance visits, tank cleans and remedial works. We will keep in contact with you on a regular basis throughout the agreement and beyond, ensuring you always have an expert on hand should you have any questions about your Rainwater Harvesting System.

What's Included in our maintenance visits?

Pre-Tank Filter Maintenance

- Remove the pre tank filter and clean the filter mesh.
- Check that the excess water is running away from the storm drain. This prevents a buildup of leaves and debris in the bottom of the filter housing.
- Check for damage to the pre tank filter.
- Visual tank check (our engineer will not enter the tank) checking for damage, water quality and potential blockages.

Storage Tank Management

- Remove and clean the submersible pump.
- Check the hose to pump suction inlet for damage.
- Inspect all pipework and wash pump suction filter elements.
- Ensure that all electrical connections are free, not tangled and are in good working order.

Header Tank Management

- Check operation of all level sensors.
- Service the solenoid valve.
- Check the operation of the ball valve.
- Check and report on the condition of the tank, checking for any sediment present within the tank.

Control Panel Maintenance

- Ensure the pump is switching on/off appropriately.
- Ensure the processor unit is recording readings.
- Check and clean water meters, and record meter readings.
- Isolate water supply, remove and clean any filters inside the processor panel.
- Check pressure vessel condition (If applicable).
- Carry out electrical testing on the control panel.
- Check all pipework for leaks

Report

Following our maintenance visit, we will provide you with a report detailing the work that was carried out, providing you with system information, pictures, recommendations, and your rainwater readings.

What's not included?

Replacement parts and labour (unless within the 12 months warranty period), additional visits, emergency call outs, demonstrations, and extended warranty periods.

We also offer...

- Tank cleaning
- Tank repairs
- Replacement UV disinfection lamps
- Legionella testing and risk assessments
- Remedial works and replacement parts
- System replacements

Maintenance of Rainwater Harvesting Systems is crucial to ensure the system is working efficiently and prolong the lifespan of the component parts. Maintenance will also help to ensure you make the most efficient water savings possible. A lack of regular maintenance could cause blocked filters, system faults, dirty water, pump failure and cause the system to use more mains water than necessary.

Got a question? Call our expert team on 01636 815254.