

Supporting Happy Hearts

Management Plan – 2025

22 Hillside Avenue, Huyton, L36 8DX

1. Introduction / Proposal Overview

Supporting Happy Hearts proposes to establish a residential care home for one child at 22 Hillside Avenue, Huyton, L36 8DX. The home will provide a safe, nurturing, and therapeutic environment for a young person up to the age of 16. The property will also include staff accommodation to provide 24-hour care and supervision, in accordance with Ofsted regulations and the Children's Homes (England) Regulations 2015. The home will accommodate a child without additional or complex needs.

2. Vision & Objectives

Our mission is to improve outcomes for vulnerable children by offering stability, emotional support, and practical life skills. The service will promote compassion, empowerment, and respect, helping each child to build resilience, confidence, and long-term independence. Care will be tailored to individual needs and delivered in close collaboration with Local Authorities, education providers, health professionals, and families.

3. Property Description

22 Hillside Avenue is a traditional two-storey dwelling located in a residential area of Huyton. The building is well-suited to small-scale residential care and offers the following accommodation:

- Lounge (13 sqm)
- Kitchen (22 sqm)
- Office (4 sqm)
- WC (2 sqm)
- Child Bedroom (16 sqm)
- Staff Bedroom (10 sqm)
- Staff Bedroom (7 sqm)
- Bathroom (6 sqm)

The property has a private rear garden suitable for outdoor recreation and a double driveway for two cars. Public transport and local amenities are easily accessible.

4. Room Accommodation Plan

The home will support one child. Rooms are allocated as follows:

- Child Bedroom (16 sqm)
- Staff Bedroom 1 (10 sqm)

- Staff Bedroom 2 (7 sqm)
- Lounge, kitchen, and bathroom shared by staff and child, as appropriate

5. Staffing Structure & Rotas

The staff team will include a Registered Manager, Support Workers, and relief support staff. One staff member will be present on a day shift (08:00–20:00), and another during the night shift (20:00–08:00). An additional support worker may be present during the day if required based on the child's needs. All staff will be fully trained in safeguarding, therapeutic care, and behavioural support. In addition to the core day and night support workers, the Registered Manager will attend the home during daytime hours on a flexible basis. Manager duties will include: staff supervision, regulatory compliance, care plan updates, monitoring child welfare, overseeing logs and reports, completing risk assessments, and liaising with external professionals.