

Equalities Statement

Supporting Happy Hearts

22 Hillside Avenue, Huyton, L36 8DX

July 2025

1. Introduction

Supporting Happy Hearts is committed to promoting equality, diversity, and inclusion in all areas of its service delivery, staffing, and community engagement. The proposed residential care home at 22 Hillside Avenue will operate in full compliance with the Equality Act 2010 and relevant statutory guidance.

2. Inclusive Service Delivery

The home will provide high-quality care to one child aged up to 16. Care planning will be:

- Culturally sensitive and person-centred
- Inclusive of all backgrounds and identities
- Non-discriminatory in access to services and opportunities

Support will be tailored to meet each child's individual needs, including language, faith, dietary, and cultural preferences. The child will not have any diagnosed additional or specialist needs. The care provided will be proportionate and tailored to general developmental requirements.

3. Accessible Environment

The layout and scale of the home supports a close-knit and accessible environment. Reasonable adjustments will be made for any child with physical, sensory, or cognitive needs. The small-scale setting enables personalised care and daily support in a dignified, home-like environment.

4. Staff Recruitment and Training

Supporting Happy Hearts is an equal opportunities employer. Staff are recruited based on experience, qualifications, and values. Our recruitment and training processes ensure inclusive practice, covering:

- Equality and diversity awareness
- Cultural sensitivity
- LGBTQ+ inclusion
- Disability awareness and anti-discriminatory practice

5. Community Integration

The home will be operated as a family-style residence within the local neighbourhood. The child will be encouraged to:

- Participate in community life
- Attend local school and services
- Build relationships with local people and support networks

Staff will ensure respectful and inclusive engagement with neighbours and services.

6. Monitoring and Continuous Improvement

Equality and inclusion practices will be reviewed regularly through quality assurance processes. Feedback from children, staff, and professionals will be used to inform continuous improvement in policy, environment, and service delivery.

7. Conclusion

Supporting Happy Hearts is committed to ensuring that the proposed care home at 22 Hillside Avenue is a safe, inclusive, and supportive place. We will work to uphold dignity, respect, and equal opportunity for all children, staff, and community members.