

Digital Connectivity Statement

Supporting Happy Hearts

22 Hillside Avenue, Huyton, L36 8DX

July 2025

1. Introduction

This Digital Connectivity Statement supports the proposed residential care home for one child at 22 Hillside Avenue, Huyton. It outlines the digital infrastructure available and planned for the site in accordance with the National Planning Policy Framework (NPPF) and Knowsley Council's local policies on digital inclusion and connectivity.

2. Policy Context

Paragraph 114 of the National Planning Policy Framework (2023) emphasises the importance of:

- High quality and reliable communications infrastructure
- Support for next generation mobile and full fibre broadband

Knowsley Council encourages developments to provide digital access to ensure social inclusion and effective service delivery.

3. Existing Digital Infrastructure

22 Hillside Avenue is located in an established residential area with strong access to digital infrastructure:

- Fibre broadband available via providers such as BT, Virgin Media, and Openreach, with speeds over 100 Mbps
- Strong mobile signal coverage from major UK networks including EE, O2, Vodafone, and Three
- 5G service available from multiple providers in the area

4. Proposed Connectivity Measures

Supporting Happy Hearts recognises the importance of secure and reliable digital access. The following provisions will be made:

- Full fibre broadband to support staff systems and resident access
- Wi-Fi coverage throughout the home including bedroom, office, and communal spaces
- Secure digital systems for case management and safeguarding
- Compliance with GDPR and online safety standards

5. Summary

The proposed care home at 22 Hillside Avenue will benefit from strong existing digital connectivity. Supporting Happy Hearts is committed to maintaining high-quality digital access to support care delivery, education, communication, and safeguarding. The scheme meets all relevant local and national digital infrastructure requirements. The Registered Manager will ensure secure digital systems are maintained and all administrative requirements are fulfilled.