

Management Policy

- 1. Last food orders 22.00 hrs.**
- 2. All customers to be off the premises no later than 23.00 hrs.**
- 3. All external windows to be closed no later than 21.00 hrs.**
This will help reduce the levels of noise produced by the premises.
- 4. Automatic door closures to be fitted to all external doors.**
This will help reduce the levels of noise produced by the premises
- 5. The movement of bins and rubbish outside the premises will be kept to a minimum after 22.00 hrs.**
This will help reduce the levels of noise produced by the premises
- 6. All lights off, doors locked and staff to be off the premises no later than 23.30 hrs.**
- 7. Staff will be well trained in asking customers to use the premises in an orderly and respectful manner.**
- 8. Prominent, clear and legible notices will be displayed at the exits requesting the public to respect the needs of nearby residents and to leave the premises and area quickly and quietly.**
- 9. Customers will be asked not to stand around loudly talking in the street outside the premises.**
- 10. Any lighting on or outside the premises will be positioned and screened in such a way so as not to cause a disturbance to nearby residents.**
- 11. 24 hour CCTV coverage shall be provided in the form of a recordable system, capable of providing clear quality images in all lighting conditions.**
- 12. Deliveries of goods necessary for the operation of the business will be carried out at such a time or in such a manner as to prevent nuisance and disturbance to nearby residents.**

13. Strong management controls and effective staff training shall be implemented and reviewed on an ongoing basis.