



22 Edenfield Crescent
Huyton
Liverpool
L36 6DS

Date: 03rd February 2021

To whom it may concern.

In supporting our young people, our staff will be 1 to 1, for 2/3 young people working on a 3 week, rolling rota, this covering days and nights 365 days per year. This will consist of the registered manager and two/three carers looking after a maximum of three residents of a daytime and then if required two carers during night-time hours, staff handovers will be flexible between 0700 to 0900 and 1900 to 2100. Our management and team are committed to, empowering individuals with learning disabilities and enabling their continued development is of the very highest order: Our team is highly focused on achieving desired outcomes in terms of encouraging independence. Our model is focused on enabling people to progress through the levels of support we offer, promoting increased independence each and every step of the way, so before they become 25 years old, they will be ready to move to their long-term adult home which focus is fully independent.

There may not be any young people within the property throughout the daytime hours due to schooling, daily activities or if they are attending clubs, groups or other social activities. A Registered Manager will be working at the property on a daily basis (9 to 5), (then on call after 1700) to oversee the operations of the service. We have also listed our Registered Manager of whom is MAPA trained, to Future Aspirations Care Group providing us with the flexibility in providing on-site training for our staff, should our young people become challenging and or noisy, this training does provide all up to date de-escalation techniques. Our staff will be qualified to a minimum of regulatory standards, which covers this as a module in its own right.

If you require any other information, please do not hesitate to contact myself on [REDACTED]

Yours faithfully

Charlotte Brennan
Registered Manager
Future Aspirations Care Group